# Installing the Security Appliance Manager v1.2

*Installation Guide | Forcepoint Security Appliance Manager| v1.2*

Use these instructions to complete a typical installation of the Forcepoint™ Security Appliance Manager (FSAM). For information about this version and its use, see:

[Forcepoint Security Manager Installation Guide](#)

[Forcepoint Security Manager Help](#)

[Forcepoint Security Appliance Manager User Guide](#)

[Forcepoint Security Appliance Manager Release Notes](#)

[FSAM Known Issues (Knowledge Base article)](#)

[Forcepoint Security Appliance Manager Certified Product Matrix](#)

Contact Forcepoint Technical Support for assistance with installation problems.

# System Requirements

The Forcepoint Security Appliance Manager must be installed on the machine that hosts the Forcepoint Security Manager (named Forcepoint TRITON Manager in versions 8.3.0 and earlier). The Forcepoint Management Server must meet the system requirements listed in the **Deployment and Installation Center**.

# Browser requirements

The Security Appliance Manager is supported on the following browsers.

| Browser | Version |
| --- | --- |
| Microsoft Internet Explorer | 11 |
| Microsoft Edge | 20, 25, and 38 |
| Mozilla Firefox | 47 through 56 |
| Mozilla Firefox ESR | 45 and 52 |
| Google Chrome | 50 through 59 |

**Note:** The recommended screen resolution is 1920 x 1080 or higher.

**Note:** Installing the FSAM on a mapped network drive is not supported.

# Installing the Forcepoint Security Appliance Manager

Installing the Forcepoint Security Appliance Manager is an 8-step process that takes less than 5 minutes.

## Downloading the installer

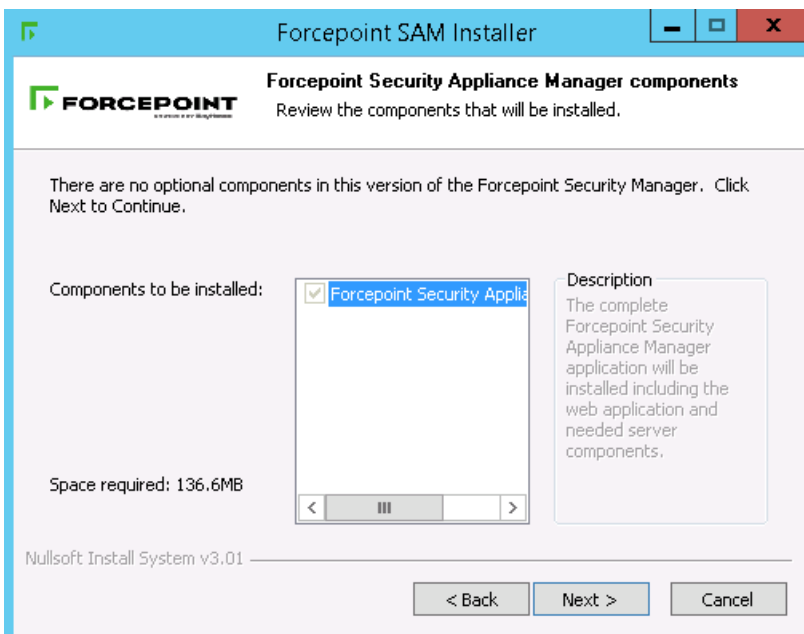To download the Security Appliance Manager Installer:

1. On the Forcepoint home page (**www.forcepoint.com**), log on to **My Account**.
2. Click **Downloads**. On the **My Downloads** page, click **All Downloads**.
3. All Security Appliance Manager installers are available in the **Forcepoint Security Appliance Manager** section, starting with version 1.0.0.
4. Click on the entry for the Security Appliance Manager Installer.
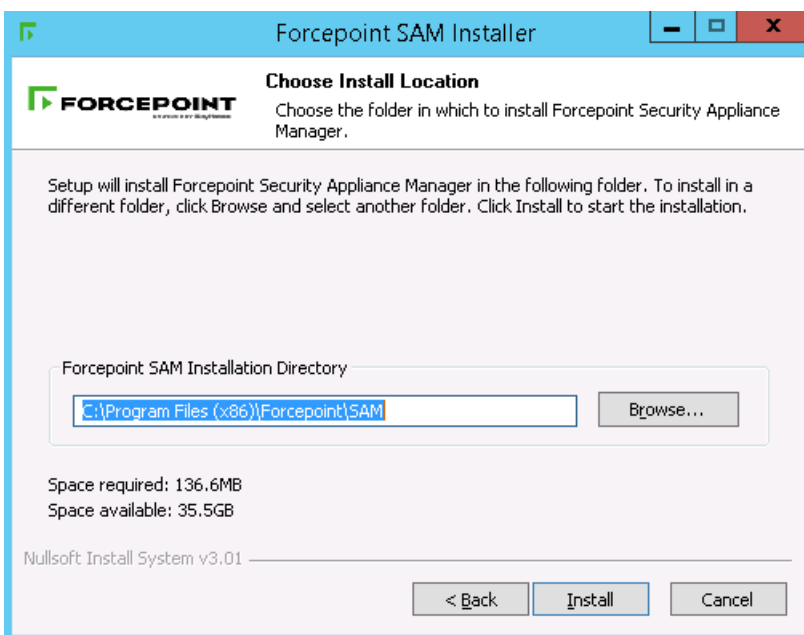
## Installation steps

1. Double-click the Installer (.exe) file to begin the installation.
   A progress dialog box appears as files are extracted.
2. When the welcome screen displays, click **Next**.
3. Read the Subscription Agreement. To accept the terms, click **I Agree.**
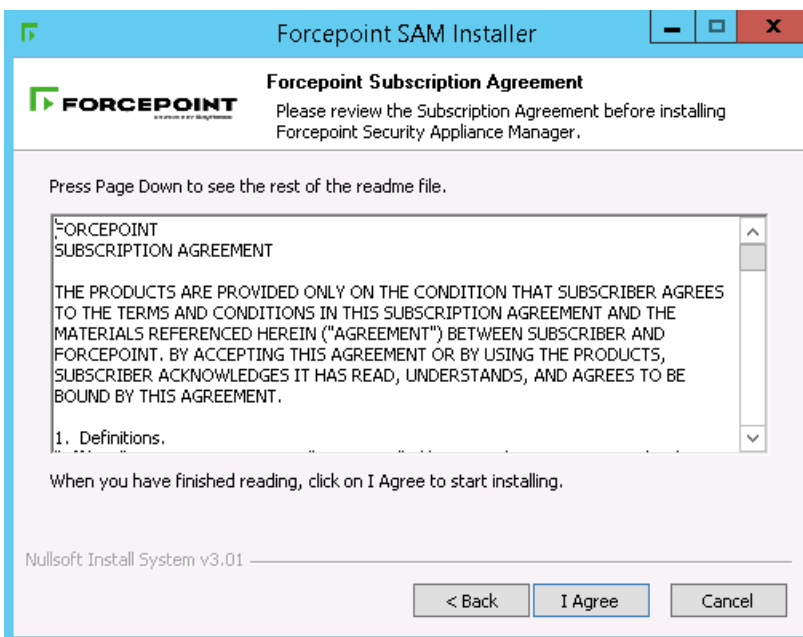


4. On the components screen, verify that the required space for installation is available.
   Click **Next**.

5. On the **Choose Install Location** screen, accept the default location or specify the location where you want the Security Appliance Manager to be installed.

▶ To accept the default location (recommended), click **Install**.

▶ To specify a different location, click **Browse**. Browse to the desired location and click **Install**.



6. A progress bar displays.
   Once the installation is complete, a restart message displays. The TRITON Web Server must be restarted before the Security Appliance Manager will function.

**Note:** It is recommended that you restart the Web Server immediately. Restarting the Web Server takes several seconds.
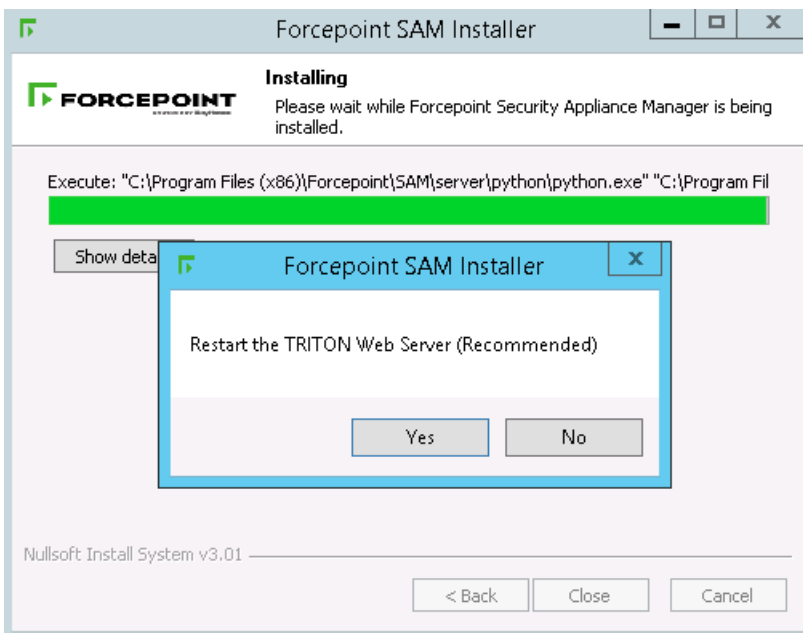


▶ Click **Yes** to restart the Web Server (recommended).
  A message displays, confirming that the Web Server has been restarted. Click **OK**.

▶ Click **No** to continue without restarting the Web Server. You must restart the Web Server before using the Security Appliance Manager.

7. A message displays, confirming that the Security Appliance Manager has been installed successfully. Click **Show details** for more information or click **Close** to exit the installer.

8. Ensure that target appliances are registered within the Forcepoint Security Manager (formerly named TRITON Manager) and that Single Sign-On (SSO) is enabled.

# Uninstalling the Security Appliance Manager

To uninstall the Forcepoint Security Appliance Manager from Windows clients:

1. Go to **Start > Control Panel > Add/Remove Programs** on the client machine.
2. Select **Forcepoint Security Appliance Manager**, and then click **Remove**.

# Upgrading to Forcepoint Security Appliance Manager v1.2

To upgrade to Forcepoint Security Appliance Manager v1.2, simply reinstall the FSAM using the installer tool. See the **Forcepoint Security Appliance Manager Installation Guide**.

The installation of Forcepoint Security Manager v8.4 can cause FSAM v1.2 to fail. If you plan to upgrade the Forcepoint Security Manager (formerly named TRITON Manager) to v8.4, perform the following steps:

1. Uninstall FSAM v1.1 before or after upgrading Forcepoint Security Manager to v8.4
2. Install FSAM v1.2

If you have already upgraded the Forcepoint Security Manager to v8.4 and FSAM to v1.2:

1. Uninstall FSAM 1.2
2. Re-install FSAM 1.2

✎ **Note:** When upgrading to a new version of FSAM, it is recommended that you clear the client browser cache to avoid unexpected behavior.