Upgrading data endpoints to v8.3.x

Review the v8.3 Release Notes prior to upgrade

START

My Data Security deployment is currently functional.

YES

NO

NO

Unless otherwise instructed by Technical Support, please ensure your system is functional prior to upgrading, then return here.

I have already upgraded the Data Security management server to v8.3.x.

NO

YES

The v8.3.x package builder and classifiers are already included inside the management server.

Continue below.

(Cont.)

Version 8.3 endpoints can work with older management servers; however, endpoint features that were added after the manager release won't work. Version 8.3 endpoints support managers from v7.8.4 – v8.3.

For best practice, upgrade the management server to v8.3, then return here.

Log on to My Account, and download the v8.3.x package builder from the Forcepoint Downloads page.

Unzip **EndpointPackage83.zip** to the following Windows directory:
For TRITON AP-ENDPOINT DLP:
C:\Program Files (x86)\Websense\Data Security\client
For combined DLP/Web endpoint solutions: C:\Program Files (x86)\Websense\Web Security\DTFAgent\RemoteFilteringAgent Pack

(Cont.)

I have upgraded the Data Security management server to v8.3.x.

YES →

NO ↓

Is your endpoint running on Windows, Linux, or Mac?

Note: You can select multiple operating systems, and separate packages will be created.

← Windows

Mac →

Linux ↓

I have upgraded the Data Security management server to v8.3.x.

YES →

NO ↓

For Windows 32-bit systems, copy the new EPA.msi file to C:\Program Files (x86)\Websense\Data Security\client

For Windows 64-bit systems, copy the new EPA64.msi file to C:\Program Files (x86)\Websense\Data Security\client

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Run **WebsenseEndpointPackage Builder.exe**, select Linux when prompted, and complete the wizard to generate the endpoint software package.

Copy the new **WebsenseEPClassifier.pkg.zip** into the \OS X folder.

You do not need to unzip this file.

Run **WebsenseEndpointPackage Builder.exe**, select either Windows 32-bit or 64-bit when prompted, and complete the wizard to generate the endpoint software package.

Run **WebsenseEndpointPackage Builder.exe**, select Mac OS X when prompted, and complete the wizard to generate the endpoint software package.

Deploy the v8.3.x package to each endpoint using GPO, SMS, or a similar deployment method. You can install v8.3.x on top of earlier versions without uninstalling and re-installing them.

Copy the installer **ForcepointTRITONAP-ENDPOINT_Linux_el5** to the machine and run it as root. You can install v8.3.x on top of older versions without uninstalling and re-installing them. When the upgrade is complete, the endpoint software starts automatically. No reboot is necessary.

Copy the **TRITONAP-ENDPOINT_Mac.zip** file to each endpoint machine. Double-click **WebsenseEndpoint.pkg** from the zip file to start the installation process. You can install v8.3.x on top of earlier versions without uninstalling and re-installing them.

Restart the endpoint after installation is complete.

Congratulations! Data endpoint upgrade complete.

END

End users may be prompted to log off and back on to their desktops.