Forcepoint

Remote Browser Isolation

23.05

On-Premises Deployment Guide

Revision A

© 2023 Forcepoint Forcepoint and the FORCEPOINT logo are trademarks of Forcepoint. All other trademarks used in this document are the property of their respective owners.

Published 12 May 2023

Every effort has been made to ensure the accuracy of this document. However, Forcepoint makes no warranties with respect to this documentation and disclaims any implied warranties of merchantability and fitness for a particular purpose. Forcepoint shall not be liable for any error or for incidental or consequential damages in connection with the furnishing, performance, or use of this manual or the examples herein. The information in this documentation is subject to change without notice.

Contents

1 Introduction	5
Deployment prerequisites	5
Network communication requirements	6
2 Deploying Forcepoint RBI	g
Deploy Forcepoint RBI	
3 Post-deployment steps	23
Configure SMTP	
4 Upgrade and Rollback Process	
Upgrade Forcepoint RBI	
Rollback Forcepoint RBI	

Chapter 1 Introduction

Contents

- Deployment prerequisites on page 5
- Network communication requirements on page 6

Forcepoint Remote Browser Isolation (Forcepoint RBI) helps organizations experience a safer internet by proactively stopping web, email, and document-based threats. This document captures the prerequisites for an on-premises deployment of Forcepoint RBI. Details have been provided for recommended network port openings required for communication.

Forcepoint RBI has three major components:

- Control Center Cluster (Master & Worker): The Control Center cluster contains the Forcepoint RBI Admin Portal and Superadmin Portal. The Portal is responsible for policy management, user authentication, logging, dashboard, and reporting.
- RBC Cluster (Master & Worker): The Remote Browsing Containers (RBCs) house the remote browsers that connect to the Internet to fetch, execute, and render the content.
- Proxy: The proxy handles all traffic redirection from the end user's browser to the RBC.

This document provides the specifications required for the Virtual Machine and Network Communication. Refer to the *Sizing Guide* for hardware specifications for Forcepoint RBI.

Deployment prerequisites

Before deploying Forcepoint RBI in an on-premises environment, review these prerequisites.

- Virtualization platform should be based on any of the following virtualization products:
 - Virt-Manager (KVM)
 - Oracle VirtualBox
 - VMware
- Forcepoint RBI systems should be reachable from endpoint machines (end user systems).
- One IP address is to be assigned to each Forcepoint RBI component (master, worker, proxy).
- Public Wildcard SSL certificate or a Self-Signed SAN-based wild card certificate, including RBI servers IP address as SAN, is required for Forcepoint RBI. Public certificate, Private key, and CA certificates are required.

For Self-Signed certificates, install the Root CA Chain Certificate on the endpoint machines under **Trusted Root CA Authority**.

- The FQDN names of Forcepoint RBI should be resolved by the endpoint machines by following one of these options:
 - Add DNS entries for Forcepoint RBI FQDNs and URLs to the respective domain.
 - Add the FQDN entries for Forcepoint RBI in the user's endpoint machine host file (C:\windows \system32\drivers\etc\hosts). This requires Admin access to the endpoint machine.

- If there is a local/Internal DNS in place for resolving Intranet/Internal servers and it is configured as a DNS server in the user's endpoint machine, then create a zone for the domain of the FQDN in the Local/Internal DNS and add the host entries to it so that users can resolve the FQDNs through local/Internal DNS.
- The Forcepoint RBI instances need to be provided with DNS servers that can resolve Global domains.
- If a proxy server is in place, then the IP address and the port of the proxy server must be configured in Forcepoint RBI.
- Internet connectivity is required for setting up Forcepoint RBI and for browsing through Forcepoint RBI.
- For final deployment, the actual resource requirements are calculated based on the Sizing Guide and on the following:
 - User concurrency
 - Internet usage pattern
- The hardware specification requirement for production deployment will be in accordance with the Sizing Guide. Check the Sizing Guide details with your administrator or a Forcepoint representative for details on the resources required and number of VMs required for installing and configuring the Forcepoint RBI. The resource requirements are calculated based on the following:
 - User concurrency
 - Internet usage pattern
- The wildcard entry of the Forcepoint RBI base domain is to be bypassed (set exception) in the end user proxy settings.
- According to the Sizing Guide, RBI consists of the following components:

Admin Portal	RBC Cluster	RBI Proxy**
Master	Master	Proxy
Worker	Worker-RBC	
	Worker-File Scanning	
	Worker-Control Plane	

** RBI Proxy is applicable only in case of Proxy chaining.

The Master and Worker for the respective cluster (Control Center and RBC) should be hosted in the same LAN segment. The Master and Workers should have no protocol or port restrictions.

Network communication requirements

Forcepoint RBI communicates with the endpoint using WebSocket on custom ports. This section shows the ports that needs to be opened for communication with Forcepoint RBI.

Connection	Required ports / URL
Endpoint machine to Forcepoint RBI Control Center Cluster	tcp 443 (Session initialization)
Endpoint machine to Forcepoint RBI RBC Cluster (including all RBC worker nodes).	tcp 443 (Session initialization) tcp 30000 – 32767 (Secure WebSocket connection (WSS) for Remote Browsing container)

Connection	Required ports / URL	
Forcepoint RBI Cluster Communication (Control Center Cluster to RBC Cluster)	tcp 443 (RBI cluster communication)	
Internet access to Forcepoint RBI Cluster (RBC	tcp 443 (Internet access to RBC Cluster)	
Cluster to Internet)	tcp "Proxy IP & Proxy Port" (Proxy IP and Proxy port in case Internet access is provisioned through Enterprise Proxy.)	
Terminal access (Admin user to Forcepoint RBI instances)	tcp 2200	
Forcepoint Web Security Gateway/Proxy settings	Add base domain wildcard (e.g., *.rbi.forcepoint.com) to bypass list in end user Proxy settings.	
CDR Service: API call to CDR service from Forcepoint RBI	tcp 80, 443 (destination *.threat-removal.deep- secure.com)	
FTIS Service: API call to FTIS service from Forcepoint RBI	tcp 80, 443 (destination *. cloud.threatseeker.com)	
Endpoint machine to LB (Admin and RBC)	443	
Admin Portal LB to RBC LB	443	
LB (Admin and RBC) to Masters	443	
All VM's (Admin and RBC) to External NFS Server	tcp 2049 and udp 2049	
All VM's (Admin and RBC) to External NFS Server (Portmapper Service)	tcp 111 and udp 111	
Opscenter URL	https://opsportal.rbi.qa.forcepoint.com	

Chapter 2 Deploying Forcepoint RBI

Contents

Deploy Forcepoint RBI on page 10

This chapter provides the instructions for deploying Forcepoint RBI in an on-premises environment.

Note
 Read the Sizing Guide for the hardware resources required for each VM component before beginning the deployment.

- The VMs and resources are to be provisioned based on the sizing exercise conducted to determine the total number of hardware resources (vCPU, Memory, Disk) needed. The Sizing Guide provides the total number of resources required as well resources required for each RBI component.
 - The maximum vCPU per VM/Physical server for Worker (for both Core and RBC) should be 64 vCPU.
 - The minimum vCPU per VM/Physical server for Worker (for both Core and RBC) should be 32 vCPU.

Based on a sample sizing, here is an illustration of the number of virtual machines required for each component:

	Admin	Portal	RBC Cluster				RBI Proxy**	Final Total
	Master	Worker	Master	Worker- RBC*	Worker- File Scanning*	Worker- Control Plane*	Proxy	
vCPUs	20	36	20	1024	36	20	24	1180
Memory	80	144	80	4096	144	80	96	4720
Storage SSD (in GB)	40	180	40	1280			40	1580
DB Storage SSD (in GB)								
No.of Vms (64 vCPU each VM)	1 vm/20 vCPUs	1 vm/36 vCPUs	1 vm/20 vCPUs	16 vms/64 vCPU each	1 vm/36 vCPUs	1 vm/20 vCPUs	1 vm/24 vCPUs	
No.of Vms (32 vCPU each VM)	1 vm/20 vCPUs	1 vm/36 vCPUs	1 vm/20 vCPUs	32 vms/32 vCPU each	1 vm/36 vCPUs	1 vm/20 vCPUs	1 vm/24 vCPUs	

* During the RBI setup, specify the respective component name, that is *rbc*, *Control_plane*, or *File_scanning* in the **RBC Cluster Worker** section in the cluster.yaml file so that the respective labels are applied to the workers.

** RBI Proxy is applicable only in case of Proxy chaining, not applicable for URL based redirection.

- Provision the number of VMs as per the RBI sizing guide and after you have conducted the RBI sizing exercise.
- After all of the VMs are configured with IP addresses, proceed with the RBI setup.

Deploy Forcepoint RBI

This topic provides the procedure for deploying Forcepoint RBI in on-premises environments. Before deploying Forcepoint RBI, obtain the ISO from Forcepoint.

Steps

- 1) Install and deploy the Forcepoint RBI ISO obtained from Forcepoint.
- 2) Each Forcepoint RBI instance/VM is to be setup using the same ISO.
- 3) After the VM is ready, SSH to the VM using port 2200 with the login credentials (Username: maint Password: 7txalJ3oko), and assign the static IP address to the VM.



Note

Keep a copy of the IP address, Netmask, Gateway, and DNS details. You will need these details later.

- 4) Set the IP addresses and network details:
 - a) Open a command prompt or terminal and run the following two commands:

```
# cd scripts
# sudo ./setip.sh
maint@prod-kubemaster-1:~$ cd scripts
maint@prod-kubemaster-1:~/scripts$ sudo su
root@prod-kubemaster-1:/home/maint/scripts# ./setip.sh
```

- b) Select interface 1 or the serial number against the interface name connected to the virtual network, then press Enter.
- c) For Do you want to use DHCP for this interface (y/n), type n, then press Enter. (Please set the static IP address)
- d) Enter the IP Address (for example, 192.168.2.201), then press Enter. (Please select your IP address)
- e) Enter the Subnet mask (for example, 255.255.255.0), then press Enter. (Please select your subnet mask)
- f) Enter the **Gateway** (for example, **192.168.2.1**), then press **Enter**. (Please select your gateway)

- g) Enter the DNS IP (for example, 8.8.8.8), then press Enter. If you are entering multiple DNS IP addresses, separate the IP addresses with commas. (Please select your DNS)
- h) Repeat these steps on all required VMs.
- 5) Verify the IP address with the following command:

```
2: ens33: <BR0ADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc pfifo_fast state UP group default qlen 1000
link/ether 00:0c:29:b9:ea:d8 brd ff:ff:ff:ff:ff
inet 192.168.2.201/24 brd 192.168.2.255 scope global ens33
valid_lft forever preferred_lft forever
inet6 fd15:4ba5:5a2b:1002:20c:29ff:feb9:ead8/64 scope global tentative mngtmpaddr dynamic
valid_lft 86400sec preferred_lft 14400sec
inet6 fe80::20c:29ff:feb9:ead8/64 scope link
valid_lft forever preferred_lft forever
```

6) Shut down the VM, then start the VM again.

sudo shutdown -h now

Note

ip a

- Make sure all the VMs required for the RBI components are created before you proceed with RBI setup and installation.
- Note down the IP address of all the VMs in a spread sheet.
- To relate the VMs to the RBI components, tag the respective VMs against the respective RBI component.
- Use one of the primary VMs from the RBI Admin portal Master component to download the RBI deb package and run the setup.
- Before running the RBI setup, make sure all the VMs are powered ON and reachable via port 2200.

7) To SSH to the primary VM:

- a) For Windows:
 - Download the iso.ppk file that is provided by Forcepoint, and then do the key based SSH to the primary VM (Admin Portal Master VM) by using the Putty application with the port 2200 and the login credentials (Username:maint)
- b) For Mac/Linux:
 - i) Download the iso.key file that is provided by Forcepoint, and run the following command to change the file permission:

```
chmod 0400 <path of the iso.key>/iso.key
```

ii) To do the key based SSH to the primary VM (Admin Portal Master VM) using the port 2200 with the login credential (Username:maint), run the following command:

```
ssh -i <path of iso.key>/iso.key maint@<core_master_ip> -p 2200
```

Use key based WinSCP or key based scp to copy the archived infra file to Core master - /var/rbi, that is provided by Forcepoint.
 For Windows:



SSH to Core Master, then in the /var/rbi directory run the following command to untar the tar file:

```
tar -xf infra.tgz
```

For Mac/Linux:

To copy the infra.tgz file to Core master IP, run the following command:

scp -r -i <path of iso.key>/iso.key -P 2200 infra.tgz maint@<core_master_ip>:/var/rbi/

SSH to Core Master, then in the /var/rbi directory run the following command to untar the tar file:

tar -xf infra.tgz

9) Use key based WinSCP or key based scp to copy the mkauth file to Core master - /var/rbi/infra/ islasetup/keys/, that is provided by Forcepoint.

For Windows:

Cownloads - maint@51.222.236.171 - WinSCP												
Local Mark Files Comm	Local Mark Files Commands Session Options Remote Help											
🖽 🚬 📚 Synchronize	🖬 🦑 🗈	🏟 🗿 Queue 🔹	Transfer Settings Default	•	<i>🛃</i> -							
🔜 maint@51.222.236.171	× 📑 New !	Session										
😫 C. Local Disk 🔹 🖆 + 😨 + 🔄 + 🔹 😰 🏠 🔀 🔩												
🗊 Upload 🔻 📝 Edit 👻 💢 🖓 Properties New 🕶 🖶 🖃 💟					Download 👻	' Edit 🗝 🗙 📝	🕞 Properties 📑 New 🗸	$+ - \forall$				
C:\Users\ninad.dafale\Downloads\					/var/rbi/							
Name	Size	Туре	Changed			^	Name	Siz	e Changed	Rights	Owner	
infra-22.11.tgz	194 KB	TGZ File	12/14/2022 12:54:30 PM				<u>.</u>		12/6/2022 1:16:24 PM	rwxr-xr-x	root	

For Mac/Linux:

To copy the mkauth file to Core master IP, run the following command:

scp -r -i <path of iso.key>/iso.key -P 2200 mkauth maint@<core_master_ip>:/var/rbi/infra/ islasetup/keys/

10) To make the mkauth file executable, run the following command:

chmod +x /var/rbi/infra/islasetup/keys/mkauth

11) Update /var/rbi/infra/islasetup/cluster.yaml with the following required details:

nano /var/rbi/infra/islasetup/cluster.yaml

a) Add the client certificates.

Note

=

<u>k</u> ubernetes:
certs:
<pre>publickey: keys/fp.dev.crt</pre>
privatekey: keys/fp.dev-domain.key
ca: keys/fp.dev-CA.crt

Use key based WinSCP or key based scp to copy the required certificate and key to / var/rbi/infra/islasetup/keys.

b) Add the Core master node 1 IP address (Admin Portal Master VM IP address):



Note

- The podsubnet defined is default and is used by Kubernetes for internal or interpod communication.
- It is recommended not to change the podsubnet unless there is a conflict with the subnet or network of your core masters or workers, RBC masters or workers, or end user network segment from where the user is accessing or browsing through RBI. The IP address of the master or worker is defined in the cluster.yaml file, and the IP address of the end user network must be different from that of the podsubnet network.
- In case, if you want to change the podsubnet because there is a conflict with your other subnet or network. It is must to configure a preferred subnet with /16 Classless Inter-Domain Routing (CIDR).



Note

For Single cluster Multi master setup (Core master IPs and RBC master IPs are same), or Multi cluster Multi master setup (Core master IPs and RBC master IPs are different). Also, do the following steps for RBC cluster in case of Multi cluster Multi master setup.

Prerequisites:

- It is recommend that you use your own Load Balancer. If you want to setup the RBI Load Balancer, then follow the below steps:
 - Go to script placed in /var/rbi/infra/islasetup/helperscripts/archive/ loadbalancer.sh
 - ii) Run it on the server you want to configure as the Load Balancer in below format:

./loadbalancer.sh --ip lbip,master1_ip,matesr2_ip,master3_ip

- Three Master VM Nodes are required Perform the below steps in cluster.yaml
 - Add the Load Balancer IP in cluster.yaml.

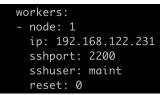
loadba	lance	er:			
ip:	"192	.168.	122.	100"	

ii) Add two more Master node entries.

masters:	
- node: 1	
ip: 192.168.122.220	
sshport: 2200	
sshuser: maint	
reset: 0	
podsubnet: 10.244.0.0/16	
- node: 2	
ip: 192.168.122.232	
sshport: 2200	
sshuser: maint	
reset: 0	
podsubnet: 10.244.0.0/16	
- node: 3	
ip: 192.168.122.188	
sshport: 2200	
sshuser: maint	
reset: 0	

Deploying Forcepoint RBI | 14

c) Add the Core worker node 1 IP address (Admin Portal Worker VM IP address):



If there are multiple workers, add entries for each worker (for example, from node to reset for each worker).



d) Add the RBC master node 1 IP address (RBC Cluster Master VM IP address):

```
masters:
- node: 1
ip: 192.168.122.220
sshport: 2200
sshuser: maint
reset: 0
podsubnet: 10.244.0.0/16
```

Note

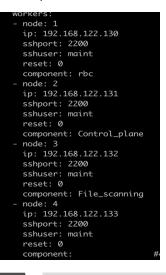
- In case of Multiple master setup, add 2 more master entries under RBC cluster.
- The podsubnet defined is default and is used by Kubernetes for internal or interpod communication.
- It is recommended not to change the podsubnet unless there is a conflict with the subnet or network of your core masters or workers, RBC masters or workers, or end user network segment from where the user is accessing or browsing through RBI. The IP address of the master or worker is defined in the cluster.yaml file, and the IP address of the end user network must be different from that of the podsubnet network.
- In case, if you want to change the podsubnet because there is a conflict with your other subnet or network. It is must to configure a preferred subnet with /16 Classless Inter-Domain Routing (CIDR).

rpc:
masters:
- node: 1
ip: 192.168.122.41
sshport: 2200
sshuser: maint
reset: 0
- node: 2
ip: 192.168.122.42
sshport: 2200
sshuser: maint
reset: 0
- node: 3
ip: 192.168.122.43
sshport: 2200
sshuser: maint
reset: 0

e) Add the RBC worker node 1 IP address (RBC Cluster Worker VM IP address):



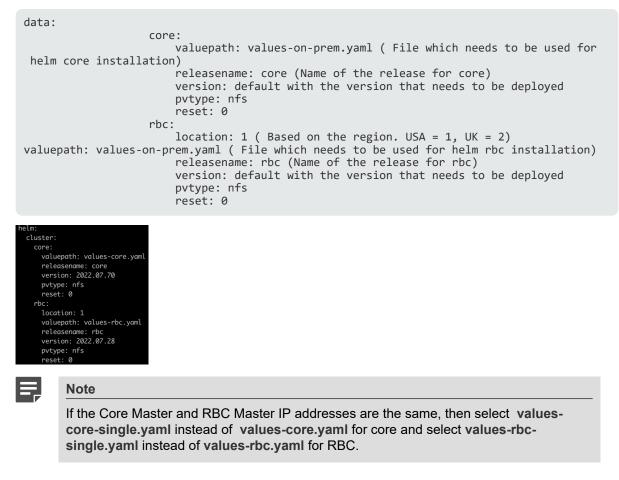
If there are multiple workers, add entries for each worker (for example, from node to reset for each worker).



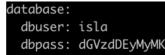


Note

During the RBI setup, specify the respective component name, that is *rbc*, *Control_plane*, or *File_scanning* for the **RBC Cluster Worker** node so that the respective labels are applied to the workers. If the component field is left blank, then all the component roles (*rbc*, *Control_plane*, and *File_scanning*) are applied to all RBC workers. f) Add cluster information. For example:



g) Add database password (Default password is test123# encoded to base64).



h) Add super admin details under the data tag. For example:

```
data:
    superadmin:
        name: rbiadmin (This will become the superadmin url e.g. https://
rbiadmin.secureinc.org
        email: admin@secureinc.org (Administrators email address)
        password: Default password is "Welcome123#" encoded to base64.
```

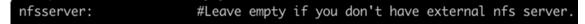
data: superadmin: name: rbiadmin email: admin@secureinc.org password: V2VsY29tZTEyMyMK i) Add tenant details under the data tag. For example:

tenants:	
	rbi (This will become the tenant url e.g. https://rbi.secureinc.org
proxychain:	By default the value is set to 1. Set the value to 0, if RBI proxy is not used as Parent proxy or proxy chaining.
	In case of proxy chaining, leave it as 1.
squidport:	squidport is to be defined only if RBI is to be deployed in a
	proxy chaining mode(as a parent proxy or upstreaming proxy to Customer's existing proxy). For example, if you want to host
	the RBI proxy on port 3134 then define 3134 against squidport.
	Squid certificate needs to be installed on the customers
	existing proxy(child proxy). Certificate can be found at /home/maint/infra/islaproxy and file is squid-ca-cert-key.pem
	Note: If you already have RBI deployed without RBI proxy and
	want to deploy RBI proxy component only post RBI deployment
	then edit the cluster.yaml file in the infra/islasetup directory,
	specify the squid port, save the cluster.yaml file and then run ./squid.sh cluster.yaml. This will install RBI proxy component.
	Once the RBI proxy component is installed, the RBI proxy is
	accessible on Core Clusters Master IP and the specified squidport
	for example: 192.168.122.41:3134 (if the squidport specified as 3134 in cluster.yaml).
icapport:	for icap the default port is set to 1344. It is recommended not
	to change the icap port unless you want to Integrate RBI with your
	existing On-premises proxy with icap/icaps. To integrate RBI with existing On-premises Proxy for icap/icaps based integration, ensure
	that your existing proxy supports icap/icaps. To integrate with
	icaps, define port 11344 in the cluster.yaml configuration, also
	ensure to obtain the RBI ICAP Integration guide to configure your On-premises proxy for icap/icaps based integration for RBI.
email:	admin@rbiinc.org (Administrators email address)
password:	Default password is "Welcome123#" encoded to base64.
squidport: 3130	
	1 enable the proxy chain for squid / 0 enable the proxy mode for squid
icapport: 1344 ##	

Note

Based on the selection for squidport and icapport, have the port open accordingly.

j) Add the IP address of the external NFS server in the **nfsserver** field, if you use an external NFS server. In case if you do not use an external NFS server leave the field empty.



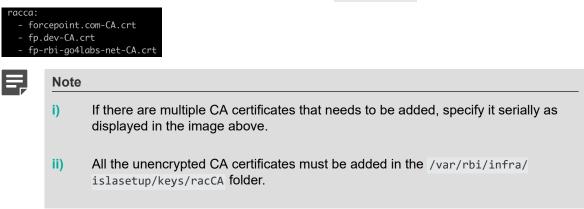
k) Add the tenant hostname in appliance-rbi:



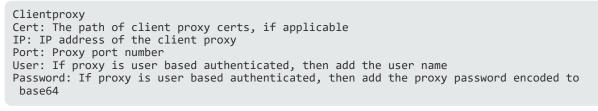
 Add the rac-url (RBI server url) in appliances-racurl. Also, based on the license, modify the minnodes and maxnodes. For example, if the license is for 1,000 sessions, then minnodes can be 100 and maxnodes can be 1000.

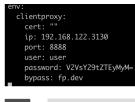


m) To add additional custom or self-signed root certificate authority to a remote browser container, add the custom CA certificates in the /var/rbi/infra/islasetup/keys/racCA folder. Also, specify the names of the certificates under the racca section, in the cluster.yaml file.



n) If the deployment happens behind the proxy, add the following details under the Clientproxy section:





Note

To do deployment behind the proxy, on the proxy set the SSL interception to OFF.

Run the islasetup from /var/rbi/infra/islasetup.

./islasetup cluster.yam]

Note

- In case if you want to reset the deployment, consider the following points:
 - a) If the deployment is AllinOne (Core Master = Core Worker = RBC Master = RBC Worker), then set the **reset** value to 1 for Core Master, Core helm and RBC helm.
 - b) If you want to reset helm, then set the **reset** value to 1 for both the Core helm and RBC helm.
 - c) If the Core Master is not same, when compared to both the Core Worker and the RBC Master, then set the reset value to 1 for the Core Master, Core Worker, RBC Master, RBC Worker, Core helm and RBC helm.

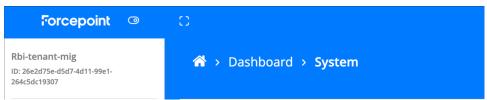
13) Add the required host file entries in end user system if DNS is not added to the public domain. For example:

```
Core Master ip rbiadmin.secureinc.org rbi.secureinc.org
RBC Master ip rbi-cluster.secureinc.org
RBC Worker1 ip(say x.x.x.x) rbchost-x-x-x.secureinc.org
RBC Worker2 ip(say y.y.y.y) rbchost-y-y-y-y.secureinc.org
```

 After the installation, sign in to the Forcepoint RBI superadmin portal and select Auto Provision under Settings > Appliances.

Dashboard	ñ	A > Appliances > Configuration								
System Administration	Sett	settings								
Administration	← E	← Back								
H Organizations		Spare RBC Settings								
Settings		Min. Spare RBC(s) *	2	0						
		Max. RBC(s) *	2	0						
		Auto Provision	2	<u>;</u>						

- 15) Login to Admin Portal > Accept the EULA > Enter license key obtained from Forcepoint operations team.
- 16) For anonymous browsing, the URL will be https://<replace_With_tenant_url>/viewer/loader? tenantId=<replace_with_tenantid>&username=<replace_with_username>url=<replace_with_site_navigate>. The Tenant ID can be found in the Forcepoint RBI Admin Portal.



Chapter 3 Post-deployment steps

Contents

Configure SMTP on page 23

As part of the post-deployment steps, this chapter discusses how to configure SMTP.

Configure SMTP

Simple Mail Transfer Protocol (SMTP) configuration enables email notifications to administrators through the Forcepoint RBI Portal.

Steps

- 1) Sign in to the Forcepoint RBI superadmin portal and go to Organizations.
- 2) Click the globe icon to open Global Settings.

Dashboard	A > Organization > List
Administration	Organizations
名 Users	+ ⊕
36 Organizations	Rows per page: 10 v

3) In Global Settings, enter the SMTP configuration shown in the following image:

Forcepoint @	0		
Dashboard	Organization > Global Settings		
🖵 System	Notification Settings		
Administration			
A Users	SMTP Configuration		
# Organizations			
Settings	SMTP Hostname	smtp.gmail.com	6
Appliances	Require Authentication	Ø	Ū
	Username	testingthetestqa@gmail.com	6
	Password		Ū
	Encryption	TLS	•
	Port	587	0
	Default Sender Address	testingthetestqa@gmail.com	(i)
	Timeout (In Seconds)	60	()
		Check Configuration	0

4) Click Check Configuration. If the entered configuration settings are correct, then a SMTP Configured Successfully banner is shown at the top of the portal.



Note

If you are configuring a Gmail account to set up SMTP in the Control Center, then you need to enable **Less Secure App Access** under the account settings in Google.

Chapter 4 Upgrade and Rollback Process

Contents

- Upgrade Forcepoint RBI on page 25
- Rollback Forcepoint RBI on page 38

This chapter provides information about the following processes:

- Upgrade Forcepoint RBI.
- Rollback Forcepoint RBI.

Upgrade Forcepoint RBI

This topic provides the procedure to upgrade Forcepoint RBI to the latest version in on-premises environment for the following:

- Upgrade Forcepoint RBI v22.08 to the latest available version
- Upgrade Forcepoint RBI v22.10 to the latest available version

Upgrade Forcepoint RBI v22.08 to the Latest Available Version

Steps

1) SSH to the Core Master.

- 2) Validate the deployed version of the Forcepoint RBI:
 - a) To validate the version of the core-cluster, run the following command:

helm hist	ory core -n	o core					
<pre>(maint@core-isla NAME</pre>	one:~\$ helm list NAMESPACE	-A REVISION	UPDATED		STATUS	CHART	APP VERSION
core	core	4	2023-03-09	15:17:28.072590133 +0000 UTC	deployed	core-cluster-2022.9.148	6.0.0
ingress-nginx	ingress-nginx	1	2022-09-02	12:35:56.954156 +0000 UTC	deployed	ingress-nginx-3.35.0	0.48.1
rbc	rbc	4	2023-03-09	15:19:46.786982711 +8000 UTC	deployed	rbc-cluster-2022.07.28	6.0.0
[maint@core-isla	one:-\$ helm hist	ory core -n core					
REVISION	UPDATED		STATUS	CHART	APP VERSION	DESCRIPTION	
1	Fri Sep 2 12:3	7:40 2022	superseded	core-cluster-2022.9.148	6.0.0	Install complete	

b) To validate the version of the rbc-cluster, SSH to RBC master, and then run the following command:

:-\$ hel REVISION NAME NAMESPACE UPDATED STATUS CHART APP VERSION 6.0.0 2023-03-09 15:17:28.072590133 +0000 UTC deployed core-cluster-2022.9.148 ore core ingress-nginx-3.35.0 rbc-cluster-2022.07.28 ingress-nginx ingress-nginx 2022-09-02 12:35:56.954156 +0000 UTC deployed 0.48.1 15:19:46.706982711 +00 UTC deployed rbc rbc e:-\$ helm history rbc -n rbc -isla REVISION STATUS CHART APP VERSION DESCRIPTION 2 12:52:29 282 Install complet

- Download the latest infra package from the customer portal, and Winscp or scp the downloaded package to the /home/maint directory.
- 4) Rename the implemented infra package to infra_old_22.08. To rename run the following command:

mv infra/ infra_old_22.08

helm history rbc -n rbc

5) Run the following command to untar the latest infra package:

tar -xf infra.tgz

- 6) In the implemented cluster.yaml file, do the following (/home/maint/infra_old_22.08/islasetup directory):
 - a) Copy the information in the **opscenter** section from the latest cluster.yaml file to the implemented cluster.yaml file.

opsurl: "opsportal-onprem.rbi.forcepoint.com" opsip: "144.24.99.213"

b) Copy the information in the **dbbackup** field under the **database** section from the latest cluster.yaml file to the **dbbackup** field under the **database** section in the implemented cluster.yaml file.

V010VVdObU9TMD8ZV00xTFRsa09Ea3RNamxtTW10bU16Z0paamxsLjU4MzFiZjY0YTVjM2Fh001m00EwZTRkNTIxNj1kMTQ2NW0zNOAzMzEzZTI2ZTNiMTNiZD81MzVhYjESNTE4ZjY

```
database:
dbuser: isla
dbpass: dGVzdDEyMyMK
dbsync: 0
dbbackup: /home/maint/dbbackup
```

c) Replace the latest cluster.yaml file with the implemented cluster.yaml file in the latest infra package.

7) Copy the latest mkauth file to the rbc cluster master. To copy the mkauth file, run the following command:

scp -P 2200 home/maint/islasetup/keys/mkauth maint@<ip of rbc master>:~/.

Note

If multi cluster environment is used, copy this file to the RBC master using the preceding command. This file should be made executable.

8) To make the mkauth file executable run the following command:

chmod +x mkauth

[maint@core-islaone:~/infra/islasetup/keys\$ is 22.10.key 22.11.key fp.dev-CA.crt fp.dev-domain.key fp.dev.crt iso.key iso.key.old mkauth racCA [maint@core-islaone:~/infra/islasetup/keys\$ chmod +x mkauth [maint@core-islaone:~/infra/islasetup/keys\$ ls 22.10.key 22.11.key fp.dev-CA.crt fp.dev_domain.key fp.dev.crt iso.key iso.key.old mkauth racCA

9) Copy the /home/maint/.islakube/valuecore.yaml file to the /home/maint/infra/islasetup directory and rename the copied valuecore.yaml file to values-core.yaml.



Note

If the core master and rbc master IP addresses are same then rename the copied valuecore.yaml file to values-core-single.yaml.

10) Scp the /home/maint/.islakube/valuerbc.yaml file from rbc master to core master in the /home/maint/ infra/islasetup directory and rename the copied valuerbc.yaml file to values-rbc.yaml.

scp -P 2200 maint@<rbc master IP>:~/.islakube/valuerbc.yaml /home/maint/infra/islasetup/

Note

If the core master and rbc master IP addresses are same then rename the copied valuerbc.yaml file to values-rbc-single.yaml.

11) From the /infra/islaproxy/ directory, replace the squid-ca-cert-key.pem certificate in var/nfs/squid-files/<squid-name>.



Note

The squid certificate expiry date has been extended till 28th Feb 2028.

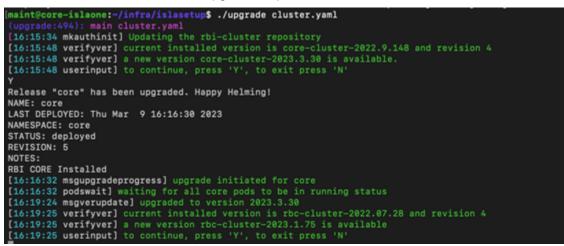
- 12) Install fp.dev and squid CA to client browser as well.
- 13) To initiate the upgrade process, run the following command from the latest infra package (/home/maint/ infra/islasetup directory):

./upgrade cluster.yaml

14) Press Y to confirm the core-cluster upgrade or press N to exit.



Press Y to confirm the rbc-cluster upgrade, or press N to exit.

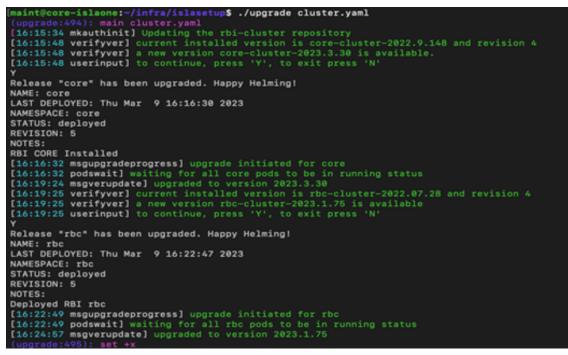


16) After you confirm the rbc-cluster upgrade, immediately SSH to RBC master and run the following command:

./mkauth k8s rbc

```
[maint@core-islaone:~$ cd infra/islasetup/keys
[maint@core-islaone:~/infra/islasetup/keys$ ./mkauth k8s rbc
secret "rbi-jfrog-registry-key" deleted
k8s:rbc:0k
```

17) Wait for the upgrade process to complete. Once the upgrade process is completed successfully, output similar to the following is displayed.





Note

If the upgrade fails, do not proceed to next steps and manually initiate the rollback process. For more information on rollback process, refer to the **Rollback Forcepoint RBI to the last Implemented 22.08 version** section.

- After the upgrade process is completed successfully, validate the upgraded version of the Forcepoint RBI.
 - To validate the version of the core-cluster, run the following command:

helm	history	core	-n	core	
------	---------	------	----	------	--

[maint@core_is]	aone:-/infra/isla	sature halm list	-4				
NAME	NAMESPACE	REVISION	UPDATED		STATUS	CHART	APP VERSION
core	core	5	2023-03-09 16:1	16:30.0095959 +0000 UTC	deployed	core-cluster-2023.3.30	6.0.0
ingress-nginx	ingress-nginx	1	2022-09-02 12:3	5:56.954156 +0000 UTC	deployed	ingress-nginx-3.35.0	0.48.1
rbe	rbc	5	2023-03-09 16:2	2:47.631238594 +0000 UTC	deployed	rbc-cluster-2023.1.75	6.0.0
maint@core-isl	aone:-/infra/isla	setup\$ helm hist	ory core -n core	9			
REVISION	UPDATED		STATUS	CHART	APP VERSION	DESCRIPTION	
1	Fri Sep 2 12:3	37:40 2022	superseded	core-cluster-2022.9.148	6.0.0	Install complete	
2	Tue Feb 28 86:6	9:35 2023	superseded	core-cluster-2022.9.148	6.0.0	Upgrade complete	
3	Thu Mar 9 05:2	8:14 2023	superseded	core-cluster-2023.2.22	6.0.0	Upgrade complete	
4	Thu Mar 9 15:1	7:28 2023	superseded	core-cluster-2022.9.148	6.0.0	Rollback to 2	
5	Thu Mar 9 16:1	6:30 2023	deployed	core-cluster-2023.3.30	6.0.0	Upgrade complete	

To validate the version of the rbc-cluster, SSH to RBC Master, and then run the following command:

helm history rbc -n rbc

and attenues in the	sone:-/infra/isla	sature halm list	-1				
NAME core	NAMESPACE	REVISION	UPDATED	6:30.0095959 +0000 UTC	STATUS deployed	CHART core-cluster-2023.3.30	APP VERSION
ingress-nginx	ingress-nginx	1	2022-09-02 12:3	5:56.954156 +0000 UTC	deployed	ingress-nginx-3.35.0	0.48.1
	rbc sone:-/infra/isla	setup\$ helm hist	ory rbc -n rbc	2:47.631238594 +0000 UTC		rbc-cluster-2023.1.75	6.0.0
REVISION 1	UPDATED Fri Sep 2 12:6		STATUS superseded	CHART rbc-cluster-2022.07.28		DESCRIPTION Install complete	
2 3	Tue Feb 28 07:1 Thu Mar 9 05:5		superseded superseded	rbc-cluster-2022.07.28 rbc-cluster-2023.1.75		Upgrade complete Upgrade complete	
4 5	Thu Mar 9 15:1 Thu Mar 9 16:2		superseded deployed	rbc-cluster-2022.07.28 rbc-cluster-2023.1.75		Rollback to 2 Upgrade complete	

19) Update the rac version information. For more information on how to update the rac version, refer to the **Update the RAC Version** section.

Update the RAC Version

To update the rac version, do the following:

Steps

- 1) Sign in to the Forcepoint RBI Super Admin Portal.
- 2) Navigate to the **Settings > Appliances** page.

orcepoint @					Q rbi-admir	
rd	📸 > Appliances	s > List				
em ge	Appliances					
ion					+	Ç
ns	Rows per page: 10				Q	6
	State	Display Name	† Domain Name	Appliance Type	Assigned Organization Actions Configuration	
	available	appliance-rbc	0.0.0.0	RBC Cluster (OnPrem)	Rbi-tenant 💿 🖉 🧔 🔩 🗊	
	Showing 1 to 1 out	t of 1				

- 3) In the Actions column for the rbc cluster, click the Configuration icon.
- 4) Clear the Auto Provision checkbox, and then click the Save button.

Spare RBC Settings		
Min. Spare RBC(s) *	5	(i)
Max. RBC(s) *	5	(i)
Auto Provision		(j)

5) Go to the Appliances page, and then for the rbc cluster click the Nodes icon in the Actions column.

☆ → Appliances	› List						
Appliances							
						+	32
Rows per page: 10	•				Q		6
State	Display Name	t	Domain Name	Appliance Type	Assigned Organization	Actions Nodes	
available	appliance-rbc		0.0.0.0	RBC Cluster (OnPrem)	Rbi-tenant	◎ / @ 4 ₪	
Showing 1 to 1 out o	of 1						

6) On the Nodes page, click the Recycle All icon.

Appliances > Nodes		
Nodes for Appliance - appliance-rbc		
← Back		Recycle All
Rows per page: 10 ~		
Node Id	State	Actions
1000	Available	0
1001	Available	0
1002	Available	0
1003	Available	0
1004	Available	0



Note

Verify that the state of all nodes has changed to Offline from Available.

- 7) Navigate to the **Appliances** page.
- 8) In the Actions column for the rbc cluster, click the Configuration icon.
- 9) Check the Auto Provision checkbox.

← Back

Spare RBC Settings		
		\bigcirc
Min. Spare RBC(s) *	5	(i)
Max, RBC(s) *	e.	(j)
Max, (OC(5) *	5	0
Auto Provision		(\mathbf{i})
	-	

10) Under RBC Cluster Detail, update the rac version to ract-direct:r23.03.OnPrem in the RBC Image field.

	ract-direct:r23.03.OnPrem	IC Image *
0	https://rbc-cluster.fp-rbi.go4labs.net	IC Commands API Base URL *
0	UTC	IC Cluster Timezone *
()	UTC	IC Cluster Timezone *

11) Click the Save button.

Upgrade Forcepoint RBI v22.10 to the Latest Available Version

Steps

- 1) SSH to the Core Master.
- 2) Validate the deployed version of the Forcepoint RBI:
 - a) To validate the version of the core-cluster, run the following command:

helm history core -n core

NAME	NAMESPACE	REVISION	UPDATED	STATU	is (CHART	APP VERSION
core	core		2023-03-09 17:	10:36.125443441 +0000 UTC deplo	yed o	ore-cluster-2022.10.275-10	6.0.0
ingress-nginx	ingress-nginx	1	2022-11-04 11:	19:45.679636479 +0000 UTC deplo	yed i	ingress-nginx-3.35.0	0.48.1
rbc	rbc	8	2023-03-09 17:	12:48.027064134 +0000 UTC deplo	yed :	rbc-cluster-2022.10.53-2	6.0.0
maint@core-isla	aone:=\$ helm his	tory core -n cor	•				
REVISION	UPDATED		STATUS	CHART	APP VERSI	ION DESCRIPTION	
1	Fri Nov 4 11:	22:00 2022	superseded	core-cluster-2022.10.275	6.0.0	Install complete	
2	Fri Nov 18 09:	37:24 2022	superseded	core-cluster-2022.10.275-10	6.0.0	Upgrade complete	

b) To validate the version of the rbc-cluster, SSH to RBC master, and then run the following command:

helm history rbc -n rbc

	sone:-\$ helm list							
IAME	NAMESPACE	REVISION	UPDATED		STATUS	CHART		APP VERSION
ore	core	7	2023-03-09 17	10:36.125443441 +0000 UTC	deployed	core-c	luster-2022.10.275-10	6.0.0
ingress-nginx	ingress-nginx	1	2022-11-04 11	1:19:45.679636479 +0000 UTC	deployed	ingres	s-nginx-3.35.0	0.48.1
rbo	rbc	8	2023-03-09 17	12:48.027064134 +0000 UTC	deployed	rbc-cl	uster-2022.10.53-2	6.0.0
maint@core-isl	sone:=\$ helm hist	ory rbc -n rbc						
EVISION	UPDATED		STATUS	CHART	APP	VERSION	DESCRIPTION	
	Fri Nov 4 11:3	1:44 2022	superseded	rbc-cluster-2022.10.53	6.0.	0	Install complete	
2	Fri Nov 18 09:3	9:28 2022	superseded	rbc-cluster-2022.10.53-2	6.0.	0	Upgrade complete	

 Download the latest infra package from the customer portal, and Winscp or scp the downloaded package to the /home/maint directory. 4) Rename the implemented infra package to infra_old_22.10. To rename run the following command:

mv infra/ infra_old_22.10

5) Run the following command to untar the latest infra package:

```
tar -xf infra.tgz
```

- 6) In the implemented cluster.yaml file, do the following (/home/maint/infra_old_22.10/islasetup directory):
 - a) Copy the information in the **opscenter** section from the latest cluster.yaml file to the implemented cluster.yaml file.

opicenter: opiust: "opsportal-onprem.rbi.forcepoint.com" opip: "144.24.99.213" opikey: "ISRNBSKSENEVVBWWGGSU9THD52V00#YFR52V00#TFRsa09Ea3RNamxtTWIGBUI6ZOpaamxsLjU4MrFIZjV0YTVjM2Fh0D1m0EMZTRkhTIxNj1kMTQ2MWQ2NDAzMrE2ZTI2ZTNIMTNIZD81MrVhYjESNTE4ZjYK"

b) Copy the information in the dbbackup field under the database section from the latest cluster.yaml file to the dbbackup field under the database section in the implemented cluster.yaml file.



- c) Replace the latest cluster.yaml file with the implemented cluster.yaml file in the latest infra package.
- 7) Copy the latest mkauth file to the rbc cluster master. To copy the mkauth file, run the following command.

scp -P 2200 home/maint/islasetup/keys/mkauth maint@<ip of rbc master>:~/.

Note

If multi cluster environment is used, copy this file to the RBC master using the preceding command. This file should be made executable.

8) To make the mkauth file executable run the following command:

chmod +x mkauth

```
[maint@core-islaone:~/infra/islasetup/keys$ ls
22.10.key 22.11.key fp.dev-CA.crt fp.dev-domain.key fp.dev.crt iso.key iso.key.old mkauth racCA
[maint@core-islaone:~/infra/islasetup/keys$ chmod +x mkauth
[maint@core-islaone:~/infra/islasetup/keys$ ls
22.10.key 22.11.key fp.dev-CA.crt fp.dev_domain.key fp.dev.crt iso.key iso.key.old mkauth racCA
```

9) Copy the /home/maint/.islakube/valuecore.yaml file to the /home/maint/infra/islasetup directory and rename the copied valuecore.yaml file to values-core.yaml.



Note

If the core master and rbc master IP addresses are same, then rename the copied valuecore.yaml file to values-core-single.yaml.

10) Scp the /home/maint/.islakube/valuerbc.yaml file from Rbc Master to Core Master in the /home/maint/ infra/islasetup directory and rename the copied valuerbc.yaml file to values-rbc.yaml..

scp -P 2200 maint@<rbc master IP>:~/.islakube/valuerbc.yaml /home/maint/infra/islasetup/



Note

Note

S suds cp infra/islaproxy/mqui 5 cd /var/nfa/equid-files/rbip

If the core master and rbc master IP addresses are same, then rename the copied valuerbc.yaml file to values-rbc-single.yaml.

11) From the /infra/islaproxy/ directory, replace the squid-ca-cert-key.pem certificate in var/nfs/squidfiles/<squid-name>.

squid.conf.org.1 web_spp_date



The squid certificate expiry date has been extended till 28th Feb 2028.

top_app_wrl_regex.txt init.sh.eve top_app_wrlpath_regex.txt init.sh.old

- 12) Install fp.dev and squid CA to client browser as well.
- 13) To initiate the upgrade process, run the following command from the latest infra package (/home/maint/ infra/islasetup directory):

./upgrade cluster.yaml

Press Y to confirm the core-cluster upgrade, or press N to

```
(upgrade:494): main cluster.yaml
[16:15:34 mkauthinit] Updating the rbi-cluster repository
[16:15:48 verifyver] current installed version is core-cluster-2022.9.148 and revision 4
[16:15:48 verifyver] a new version core-cluster-2023.3.30 is available.
[16:15:48 userinput] to continue, press 'Y', to exit press 'N'
exit Y
```

Press Y to confirm the rbc-cluster upgrade, or press N to exit.

```
aint@core-islaone:~/infra/islasetup$ ./upgrade cluster.yaml
[16:15:34 mkauthinit] Updating the rbi-cluster repository
[16:15:48 verifyver] current installed version is core-cluster-2022.9.148 and revision 4 [16:15:48 verifyver] a new version core-cluster-2023.3.30 is available.
[16:15:48 userinput] to continue, press 'Y', to exit press 'N'
Release "core" has been upgraded. Happy Helming!
NAME: core
LAST DEPLOYED: Thu Mar 9 16:16:30 2023
NAMESPACE: core
STATUS: deployed
REVISION: 5
NOTES:
RBI CORE Installed
[16:16:32 msgupgradeprogress] upgrade initiated for core
[16:16:32 podswait] waiting for all core pods to be in running status
[16:19:24 msgverupdate] upgraded to version 2023.3.30
[16:19:25 verifyver] current installed version is rbc-cluster-2022.07.28 and revision 4
[16:19:25 verifyver] a new version rbc-cluster-2023.1.75 is available
[16:19:25 userinput] to continue, press 'Y', to exit press
```

16) Wait for the upgrade process to complete. Once the upgrade process is completed successfully, output similar to the following is displayed.

```
[maint@core-islaone:~/infra/islasetup$ ./upgrade cluster.yaml
(upgrade:494): main cluster.yaml
[17:50:58 mkauthinit] Updating the rbi-cluster repository
[17:51:10 verifyver] current installed version is core-cluster-2022.10.275-10 and revision 7
[17:51:10 verifyver] a new version core-cluster-2023.3.30 is available.
[17:51:10 userinput] to continue, press 'Y', to exit press 'N'
Release "core" has been upgraded. Happy Helming!
NAME: core
LAST DEPLOYED: Thu Mar 9 17:52:09 2023
NAMESPACE: core
STATUS: deployed
REVISION: 8
NOTES:
RBI CORE Installed
[17:52:12 msgupgradeprogress] upgrade initiated for core
[17:52:13 podswait] waiting for all core pods to be in running status
[17:54:04 msgverupdate] upgraded to version 2023.3.30
[17:54:86 verifyver] current installed version is rbc-cluster-2022.10.53-2 and revision 8
[17:54:06 verifyver] a new version rbc-cluster-2023.1.75 is available
[17:54:86 userinput] to continue, press 'Y', to exit press 'N'
Release "rbc" has been upgraded. Happy Helming!
NAME: rbc
LAST DEPLOYED: Thu Mar 9 17:55:00 2023
NAMESPACE: rbc
STATUS: deployed
REVISION: 9
NOTES:
Deployed RBI rbc
[17:55:02 msgupgradeprogress] upgrade initiated for rbc
[17:55:02 podswait] waiting for all rbc pods to be in running status
[17:56:08 msgverupdate] upgraded to version 2023.1.75
```


Note

If the upgrade fails, do not proceed to next steps and manually initiate the rollback process. For more information on rollback process, refer to the **Rollback Forcepoint RBI to the last Implemented 22.10 version** section.

- 17) After the upgrade process is completed successfully, validate the upgraded version of the Forcepoint RBI:
 - To validate the version of the core-cluster, run the following command:

HCIM HIJC	ory core -r	i core					
maint@core-isl	sone:-/infra/isla	setup\$ helm 15	ist -A				
NAME	NAMESPACE	REVISION	UPDATED		STATUS	CHART	APP VERSION
core	core	5	2023-03-09	16:16:30.0095959 +0000 UTC	deployed	core-cluster-2023.3.30	6.0.0
ingress-nginx	ingress-nginx	1	2022-09-02	12:35:56.954156 +0000 UTC	deployed	ingress-nginx-3.35.0	0.48.1
rbe	rbc	5	2023-03-09	16:22:47.631238594 +0000 UTC	deployed	rbc-cluster-2023.1.75	6.0.0
maint@core-isla	sone:~/infra/isla	setup\$ helm hi	istory core -n	core			
REVISION	UPDATED		STATUS	CHART	APP VERSION	DESCRIPTION	
L	Fri Sep 2 12:3	7:48 2822	superseded	core-cluster-2022.9.148	6.0.0	Install complete	
2	Tue Feb 28 06:0	9:35 2023	superseded	core-cluster-2022.9.148	6.0.0	Upgrade complete	
3	Thu Mar 9 05:2	8:14 2023	superseded	core-cluster-2023.2.22	6.0.0	Upgrade complete	
4	Thu Mar 9 15:1	7:28 2023	superseded	core-cluster-2022.9.148	6.0.0	Rollback to 2	
6	Thu Mar 9 16:1	6:38 2823	deployed	core-cluster-2023.3.30	6.0.0	Upgrade complete	

To validate the version of the rbc-cluster, SSH to RBC Master, and then run the following command:

maint@core-isla	one:-/infra/isla	setup\$ helm list	-A				
NAME	NAMESPACE	REVISION	UPDATED		STATUS	CHART	APP VERSION
core	core	5	2023-03-09 16:1	6:30.0095959 +0000 UTC	deployed	core-cluster-2023.3.30	6.0.0
ingress-nginx	ingress-nginx	1	2022-09-02 12:3	5:56.954156 +0000 UTC	deployed	ingress-nginx-3.35.0	0.48.1
rbc	rbc	5		2:47.631238594 +0000 UTC	deployed	rbc-cluster-2023.1.75	6.0.0
maint@core-isla	one:-/infra/isla	setup\$ helm hist	ory rbc -n rbc				
REVISION	UPDATED		STATUS	CHART	APP VERSION	DESCRIPTION	
1	Fri Sep 2 12:5	2:29 2022	superseded	rbc-cluster-2022.07.28	6.0.0	Install complete	
2	Tue Feb 28 07:1	9:38 2023	superseded	rbc-cluster-2022.07.28	6.0.0	Upgrade complete	
3	Thu Mar 9 05:5	5:57 2023	superseded	rbc-cluster-2023.1.75	6.0.0	Upgrade complete	
4	Thu Mar 9 15:1	9:46 2023	superseded	rbc-cluster-2022.07.28	6.0.0	Rollback to 2	
5	Thu Mar 9 16:2	2:47 2023	deployed	rbc-cluster-2023.1.75	6.0.0	Upgrade complete	

18) Update the rac version information. For more information on how to update the rac version, refer to the **Update the RAC Version** section.

Update the RAC Version

To update the rac version, do the following:

helm history rbc -n rbc

Steps

- 1) Sign in to the Forcepoint RBI Super Admin Portal.
- Navigate to the Settings > Appliances page.

Forcepoint @						🗘 rbi-admin -		
Dashboard	Appliances 🕈	Appliances → List						
alt Usage	Appliances	pplances						
Administration		+ 2						
옷 Users 器 Organizations	Rows per page: 10				Q	0		
	State	Display Name	† Domain Nar	ne Appliance Type	Assigned Organization	Actions Configuration		
Settings	available	appliance-rbc	0.0.0.0	RBC Cluster (OnPrem)	Rbi-tenant	 ⊘ ⊘ Q 		
Appliances	Showing 1 to 1 out	of 1						

3) In the Actions column for the rbc cluster, click the Configuration icon.

4) Clear the Auto Provision checkbox, and then click the Save button.

Spare RBC Settings		
Min. Spare RBC(s) *	5	(i)
Max. RBC(s) *	5	(i)
Auto Provision		(i)

5) Go to the **Appliances** page, and then for the rbc cluster click the **Nodes** icon in the **Actions** column.

分 Appliances → Li	ist					
Appliances						
					+	. දැ
Rows per page: 10 🔻				Q		0
State	Display Name	Domain Name	Appliance Type	Assigned Organization,	Actions Nodes	
available	appliance-rbc	0.0.0.0	RBC Cluster (OnPrem)	Rbi-tenant	⊘ / @ q. ii	
Showing 1 to 1 out of 1						

6) On the Nodes page, click the Recycle All icon.

Appliances > Nodes		
Nodes for Appliance - appliance-rbc		
← Back		Recycle All
Rows per page: 10		
Node Id	State	Actions
1000	Available	0
1001	Available	٥
1002	Available	٥
1003	Available	٥
1004	Available	0

Ę

Note

Verify that the state of all nodes has changed to Offline from Available.

- 7) Navigate to the **Appliances** page.
- 8) In the Actions column for the rbc cluster, click the Configuration icon.

9) Check the Auto Provision checkbox.

←	Back		
	Spare RBC Settings		
	Min. Spare RBC(s) *	5	(i)
	Max. RBC(s) *	5	(j)
	Auto Provision		()

10) Under RBC Cluster Detail, update the rac version to ract-direct:r23.03.OnPrem in the RBC Image field.

IC Image *	ract-direct:r23.03.OnPrem	0
C Commands API Base URL *	https://rbc-cluster.fp-rbi.go4labs.net	0
IC Cluster Timezone *	UTC	0

11) Click the Save button.

Rollback Forcepoint RBI

This topic provides the procedure to rollback Forcepoint RBI to the last implemented version in the on-premises environment for the following:

- Rollback Forcepoint RBI to the last implemented 22.08 version
- Rollback Forcepoint RBI to the last implemented 22.10 version

Rollback Forcepoint RBI to the Last Implemented 22.08 Version

Steps

1) SSH to the RBC Master, and run the following command:

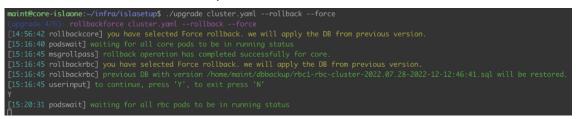
kubectl delete secrets -n rbc rbi-jfrog-registry-key

maint@core-islaone:~/infra/islasetup\$ kubectl delete secrets -n rbc rbi-jfrog-registry-key
secret "rbi-jfrog-registry-key" deleted

2) To initiate the RBI rollback process, SSH to Core Master, and then run the following command from the Core master in the latest infra directory (/home/maint/infra/islasetup):

```
./upgrade cluster.yaml --rollback --force
maint@core-islaone:~/infra/islasetup$ ./upgrade cluster.yaml --rollback --force
(upgrade:476): rollbackforce cluster.yaml --rollback --force
[14:56:42 rollbackcore] you have selected Force rollback. we will apply the DB from previous version.
```

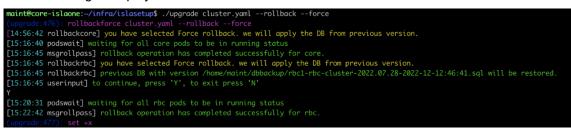
3) Press Y to confirm and continue, or press N to exit.



4) After you confirm the rollback process, immediately SSH to RBC master and run the following command:

./mkauth k8s rbc

5) Wait for the rollback process to complete. Once the rollback process is completed successfully, output similar to the following is displayed.



- 6) After the rollback process is completed successfully, validate the rollbacked version of the Forcepoint RBI:
 - To validate the version of the core-cluster, SSH to Core Master, and then run the following command:

aint@core-i	<pre>slaone:~/intra/islasetup\$ helm h</pre>	istory core -n co	re		
EVISION	UPDATED	STATUS	CHART	APP VERSION	DESCRIPTION
	Mon Dec 5 08:09:04 2022	superseded	core-cluster-2022.9.148	6.0.0	Install complete
	Mon Dec 12 07:48:06 2022	superseded	core-cluster-2022.12.332	6.0.0	Upgrade complete
	Mon Dec 12 14:49:26 2022	superseded	core-cluster-2022.9.148	6.0.0	Rollback to 1

slaone:~/infra/islasetup\$ helm h	istory rbc -n rbc			
UPDATED	STATUS	CHART	APP VERSION	DESCRIPTION
Mon Dec 5 08:15:31 2022	superseded	rbc-cluster-2022.07.28	6.0.0	Install complete
Mon Dec 12 07:56:05 2022	superseded	rbc-cluster-2022.12.62	6.0.0	Upgrade complete
Mon Dec 12 14:52:09 2022	failed	rbc-cluster-2022.07.28	6.0.0	Rollback "rbc" failed: no Secret with the name "rbi-jfrog-registry-key" found
Mon Dec 12 15:20:29 2022	deployed	rbc-cluster-2022.07.28	6.0.0	Rollback to 1
	UPDATED Mon Dec 5 08:15:31 2022 Mon Dec 12 07:56:05 2022 Mon Dec 12 14:52:09 2022	UPDATED STATUS Mon Dec 5 08:15:31 2022 superseded Mon Dec 12 07:56:05 2022 superseded Mon Dec 12 14:52:09 2022 foiled	Mon Dec 5 08:15:31 2022 superseded rbc-cluster-2022.07.28 Mon Dec 12 07:56:05 2022 superseded rbc-cluster-2022.12.62 Mon Dec 12 14:52:09 2022 failed rbc-cluster-2022.07.28	UPDATED STATUS CHART APP VERSION Mon Dec 5 08:15:31 2022 superseded rbc-cluster-2022.07.28 6.0.0 Mon Dec 12 07:56:05 2022 superseded rbc-cluster-2022.12.62 6.0.0 Mon Dec 12 14:52:09 2022 failed rbc-cluster-2022.07.28 6.0.0

7) Update the rac version information. For more information on how to update the rac version, refer to the Rollback Forcepoint RBI v22.08 RAC Version update section.

Rollback Forcepoint RBI v22.08 RAC version update

To update the rac version, do the following:

helm history rbc -n rbc

Steps

- 1) Sign-in to the Forcepoint RBI Super Admin Portal.
- 2) Go to the Settings > Appliances page.

Forcepoint @	0					.⊖ rbi•a	idmin 🤟
Dashboard	分 Appliances	> List					
🖵 System alla Usage	Appliances						
Administration							+ 3
A Users	Rows per page: 10	*			Q		0
운 Organizations	State	Display Name	† Domain Name	Appliance Type	Assigned Organization	Actions Configuration	
Settings	available	appliance-rbc	0.0.0.0	RBC Cluster (OnPrem)	Rbi-tenant	© / O & D	
Appliances	Showing 1 to 1 out o	of 1					

3) In the Actions column for the rbc cluster, click the Configuration icon.

4) Clear the Auto Provision checkbox, and then click the Save button.

Spare RBC Settings		
Min. Spare RBC(s) *	5	(i)
Max. RBC(s) *	5	(i)
Auto Provision		i

5) Go to the **Appliances** page, and then for the rbc cluster click the **Nodes** icon in the **Actions** column.

☆ → A	ppliances > L	.ist							
Applianc	es								
								+	. C
Rows per	page: 10	T					Q		(j
State		Display Name	Ť	Domain Name	Appliance Type	Assigne	d Organization Actions Nodes		
availabl	5	appliance-rbc		0.0.0.0	RBC Cluster (OnPrem	n) Rbi-ter		@ q fi	
Showin	g 1 to 1 out of 1								

6) On the Nodes page, click the Recycle All icon.

Appliances > Nodes		
Nodes for Appliance - appliance-rbc		
← Back		Recycle All
Rows per page: 10 v		
Node Id	State	Actions
1000	Available	0
1001	Available	0
1002	Available	0
1003	Available	Q
1004	Available	0

Note

Verify that the state of all nodes has changed to Offline from Available.

- 7) Go to the **Appliances** page.
- 8) In the Actions column for the rbc cluster, click the Configuration icon.

9) Check the Auto Provision checkbox.

~	Back		
	Spare RBC Settings		
	Min. Spare RBC(s) *	5	(i)
	Max. RBC(s) *	5	(j)
	Auto Provision	8	()

10) Under RBC Cluster Detail, update the rac version to ract-direct:r22.08 in the RBC Image field.

RBC Cluster Detail		
RBC Image *	ract-direct:r22.08	i
RBC Commands API Base URL *	https://rbc-cluster.fp.dev	i
RBC Cluster Timezone *	UTC	i

11) Click the Save button.

Rollback Forcepoint RBI to the Last Implemented 22.10 Version

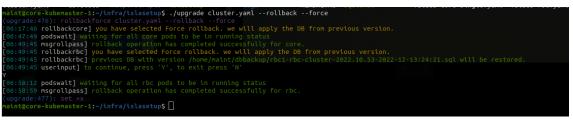
Steps

- 1) SSH to the Core Master.
- To initiate the RBI rollback process, run the following command from the Core master in the latest infra directory (/home/maint/infra/islasetup):

```
./upgrade cluster.yaml --rollback --force
maint@core-islaone:~/infra/islasetup$ ./upgrade cluster.yaml --rollback --force
(upgrade:476): rollbackforce cluster.yaml --rollback --force
[14:56:42 rollbackcore] you have selected Force rollback. we will apply the DB from previous version.
```

Press Y to confirm and continue, or press N to exit.

14:15:41 rollbackrbc] you have selected Force rollback. we will apply the DB from previous version. 14:15:41 rollbackrbc] previous DB with version /home/maint/dbbackup/rbc1-rbc-cluster-2022.10.53-2022-12-09:11:11.sql will be restored. 4) Wait for the rollback process to complete. Once the rollback process is completed successfully, output similar to the following is displayed.



- 5) After the rollback process is completed successfully, validate the rollbacked version of the Forcepoint RBI:
 - To validate the version of the core-cluster, SSH to Core Master, and then run the following command:

helm hi	story core -n core				
naint@core-k	ubemaster-1:-\$ helm history cor	e -n core			
REVISION	UPDATED	STATUS	CHART	APP VERSION	DESCRIPTION
	Tue Dec 13 06:17:33 2022	superseded	core-cluster-2022.10.275	6.0.0	Install complete
	Tue Dec 13 10:25:13 2022	superseded	core-cluster-2022.12.332	6.0.0	Upgrade complete
	Wed Dec 14 06:47:47 2022	deployed	core-cluster-2022.10.275	6.0.0	Rollback to 1
aint@core-k	ubemaster-1:-\$				
					Ashipitan 🗐 Termine

• To validate the version of the rbc-cluster, SSH to RBC Master, and then run the following command:

	story rbc -n rbc				
aint@rbc-ku EVISION	bemaster-1:~\$ helm history rbc - UPDATED	n rbc STATUS	CHART	APP VERSION	DESCRIPTION
EVISION					
	Tue Dec 13 06:25:52 2022	superseded	rbc-cluster-2022.10.53	6.0.0	Install complete
	Tue Dec 13 10:40:32 2022	superseded	rbc-cluster-2022.12.62	6.0.0	Upgrade complete
	Wed Dec 14 06:58:11 2022	deployed	rbc-cluster-2022.10.53	6.0.0	Rollback to 1
aint@chc-ku	bemaster-1:-\$				

6) Update the rac version information. For more information on how to update the rac version, refer to the **Rollback Forcepoint RBI v22.10 RAC Version Update** section.

Rollback Forcepoint RBI v22.10 RAC version update

To update the rac version, do the following:

Steps

1) Sign-in to the Forcepoint RBI Super Admin Portal.

2) Go to the Settings > Appliances page.

Forcepoint 3							rbi-adm	
Dashboard	Appliances >	List						
allt Usage	Appliances							
Administration							+	Ç
옥 Users K Organizations	Rows per page: 10	•			Q			()
	State	Display Name	Domain Name	Appliance Type	Assigned Organization	Actions Configuratio		
Settings	available	appliance-rbc	0.0.0.0	RBC Cluster (OnPrem)	Rbi-tenant	© / O 4		
Appliances	Showing 1 to 1 out of	1						

- 3) In the Actions column for the rbc cluster, click the Configuration icon.
- 4) Clear the Auto Provision checkbox, and then click the Save button.

Spare RBC Settings		
Min. Spare RBC(s) *	5	(i)
Max. RBC(s) *	5	(i)
Auto Provision		(i)
Auto Provision		(i)

5) Go to the Appliances page, and then for the rbc cluster click the Nodes icon in the Actions column.

希 > Appliances > List						
Appliances						
						+ 2
Rows per page:	10 •					٥ ()
State	Display Name	Ť	Domain Name	Appliance Type	Assigned Organizatio	Actions Nodes
available	appliance-rbc		0.0.0.0	RBC Cluster (OnPrem)	Rbi-tenant	
Showing 1 to 1 out of 1						

6) On the Nodes page, click the Recycle All icon.

希 → Appliances → Nodes				
Nodes for Appliance - appliance-rbc				
← Back		Recycle All		
Rows per page: 10 v				
Node Id	State	Actions		
1000	Available	0		
1001	Available	0		
1002	Available	0		
1002				
1003	Available	0		



Note

Verify that the state of all nodes has changed to Offline from Available.

- 7) Go to the **Appliances** page.
- 8) In the Actions column for the rbc cluster, click the Configuration icon.
- 9) Check the Auto Provision checkbox.
 - ← Back

Spare RBC Settings		
Min. Spare RBC(s) *	5	(j)
Max. RBC(s) *	5	(i)
Auto Provision		(i)

10) Under RBC Cluster Detail, update the rac version to *ract-direct:r22.10* in the RBC Image field.

RBC Cluster Detail		
RBC Image *	ract-direct:r22.10	0
RBC Commands API Base URL *	https://rbc-cluster.fp.dev	;
RBC Cluster Timezone *	UTC	0

11) Click the Save button.