# Forcepoint Data Security Posture Management

**Powered by Getvisibility** 

**Emails Configuration** 



Report

Forcepoint April 23, 2024

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# Introduction

This user guide details the steps required for configuring email notifications as part of the Forcepoint DSPM feature. Email notifications are a crucial component of data control management, enabling specified users to receive alerts when data control rules are triggered.

#### Prerequisites

- Administrative access to the Forcepoint DSPM tenant.
- Email API credentials were obtained from support.forcepoint.com

#### Steps :

#### 1. Obtain API Credentials

Before configuring email notifications, you must acquire the necessary API credentials from Forcepoint. Use support.forcepoint.com to request these credentials. Your request should include:

• Your account details.

#### • The purpose of the API credential request (i.e., setting up Forcepoint DSPM email notifications).

Note: Only the individual responsible for deploying the software should perform this step to ensure security compliance.

#### 2. Configuring email notifications in Forcepoint DSPM portal

#### a) Access the Administration Panel

Log in to your Forcepoint DSPM account and navigate to the **Administration** section from the top bar menu. This allows you to manage various administrative settings, including email configurations.

F	Forcepoint DBPM Dashboard  Analytics DSPM  Administration	© •
PATTER MATCHIN	N Be In order to enable email notifications you need to put API key and Endpoint provided by your account manager. If you do not have an API key and Endpoint you need to reach out to your account manager.	
C <sub>e:</sub>	Api Key Api Key	
	es Endpoint	
USER MANAGEM	Endpoint SAVE CONFIGURATION	
NETWOR SETTING	9K 25	
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	inow	

Figure 1.

#### b) Enter API Credentials:

In the **Email Configuration** section, you will see fields for **API Key** and **Endpoint**. Enter the Api key and endpoint provided by us in the respective fields.

bi Key	
Api Key	
ndpoint	
Endpoint	

Figure 2.

#### c) Send Test Email

After entering the API credentials, click the **Send Test Email** button. This action will trigger a test email to verify that the email automation setup is functioning correctly. Ensure that you check the inbox of the configured recipient to confirm receipt of the test email.



## **Data Control Notification**

{{{ruleName}}} {{{htmlFormattedViolations}}}

If you are a Customer or Partner who is able to open cases, you will also receive tech alerts. For more information, review the <u>Forcepoint Customer Hub Overview and FAQs</u>.

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Figure 3.

#### d) Save Configuration.

Once the test email has been successfully sent and received, click the **Save Configuration** button to apply the settings. This action will enable email notifications for all data control rules that have an email action set up.

#### 3. Configure Data Control Rules:

#### a) Access Data Controls

Navigate to the **Data Controls** page from the top bar. Here, you can create and manage data control rules that monitor and protect your sensitive data.

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	Critical information shared with 3rd parties	Preview of Rule Configuration Alert - A glance at the last events:	5
	Overshared internally Critical information		
	Publicly exposed critical data to the world	0.6	
	Critical Data At High Risk	0.4	
	PII Data at Risk	0	
	New Risky Sensitive Data		
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		RSET	UPDATE



#### b) Set Up Email Notification Action

When creating or editing a data control rule, select **Email** as the action type. Specify the users who should receive notifications by entering their email addresses in the provided field.

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COMPLIANCE HUB	Search Q		
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	Publicly exposed critical data to the world	0.6	
	Critical Data At High Risk	0.4	
	PII Data at Risk	0 3/11/2017, 530.00 PM 3/17/2017, 530.00 PM 3/23/2017, 530.00 PM 3/29/2017, 530.00 PM 4/4/2017, 530.00 PM 4/10/2017, 530.00 PM	
	New Risky Sensitive Data		
		CREATE	ACTION
		E Action (%) Action type Email (*)	
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Figure 5.

#### 4. Confirming Active Notifications

Once the above configurations are complete, the specified users will start receiving email notifications whenever a relevant data control rule is triggered. It is recommended to review the data control rules and notification lists periodically to ensure that the correct individuals are alerted to potential data security events.

#### **Troubleshooting and Support**

If at any point you encounter issues with configuring or testing email notifications, please reach out to our support team at support.forcepoint.com for assistance.



forcepoint.com/contact

### **About Forcepoint**

Forcepoint simplifies security for global businesses and governments. Forcepoint's all-in-one, truly cloud-native platform makes it easy to adopt Zero Trust and prevent the theft or loss of sensitive data and intellectual property no matter where people are working. Based in Austin, Texas, Forcepoint creates safe, trusted environments for customers and their employees in more than 150 countries. Engage with Forcepoint on www.forcepoint.com, Twitter and LinkedIn.

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