# Forcepoint

## FlexEdge Secure SD-WAN

7.1 or higher

**Quick Start Guide** 

**Revision I** 

### **Overview**

This quick start guide provides high-level instructions for setting up pre-installed Forcepoint FlexEdge Secure SD-WAN appliances. This information includes installation, initial configuration, post-setup tasks, and updates.

For complete details, see the Forcepoint FlexEdge Secure SD-WAN Installation Guide.

### Product name change

This release introduces change to product and component names. For more information about the change to product and component names, refer to the **About this Help** section in the *Forcepoint FlexEdge Secure SD-WAN Product Guide*.



#### Important

- Some documentations, knowledge base articles, and other support information are still using the old product name.
- 2) There is no change in the Engine local user interface.
- 3) The IPS role has transitioned now from L2FW mode to L3FW mode.

### **Deprecated features**

The following features are no longer supported:

- SSL VPN Portal.
- Web Portal User Interface is deprecated and is not available by default.

For more information on deprecated features, refer to the **About this release** section in the *FlexEdge Secure SD-WAN Manager 7.1.0 Release Notes*.

### **1. Check your shipment**

Inspect the box the appliance was shipped in and note if it was damaged in any way.

If the appliance itself or any components delivered with the appliance show any damage, file a damage claim with the carrier who delivered the appliance or components.

### 2. Get product documentation

Download the documentation for this product.

#### Steps

- Go to https://support.forcepoint.com/s/article/Documentation-Featured-Article.
   You might need to log on to access the Forcepoint support website. If you do not yet have credentials, create a customer account. See https://support.forcepoint.com/CreateAccount.
- 2) On the Tools & Links page, click Product Documentation.
- Download the Forcepoint FlexEdge Secure SD-WAN and Forcepoint FlexEdge Secure SD-WAN Manager documentation for your version, including these documents.
  - Forcepoint FlexEdge Secure SD-WAN Product Guide
  - Forcepoint FlexEdge Secure SD-WAN Installation Guide
  - Forcepoint FlexEdge Secure SD-WAN Release Notes
  - Forcepoint FlexEdge Secure SD-WAN Manager Console Release Notes
  - a) Browse to the Forcepoint FlexEdge Secure SD-WAN section.
  - b) Select the FlexEdge Secure SD-WAN version to display a list of documents for the release.
  - c) Select the SD-WAN Manager version to display a list of documents for the release.
- 4) Download the hardware guide for your appliance model.
  - a) Browse to the Network Security Appliances section.
  - b) Select the appliance type to display a list of documents.

### 3. Plan your configuration

Determine the number and type of Secure SD-WAN Engines to install and where to place the engines on your networks.

### 4. Set up the Secure SD-WAN appliance

Prepare the Secure SD-WAN appliance for network integration.

### Steps

1) Install any additional hardware components, such as interface modules.

- 2) For rack-mounted Secure SD-WAN appliances, install the Secure SD-WAN appliance in a rack.
- 3) Connect the Secure SD-WAN appliance to your networks.



Note

Do not turn on the Secure SD-WAN appliance.

### 5. Install and configure the SMC and the Management Client

Install the SD-WAN Manager on a Microsoft Windows or Linux server, then install the Management Client on additional computers.

For system requirements, see the Forcepoint FlexEdge Secure SD-WAN Manager Console Release Notes for your version.

#### Steps

- 1) Go to https://support.forcepoint.com, log on to your account, then select the appropriate product and version.
- 2) Download the SMC installation file.
- Go to https://stonesoftlicenses.forcepoint.com, then generate and download the license files for the SMC servers.
- 4) To start the SMC installation, extract and run the setup.exe (Windows) or setup.sh (Linux) file.
- 5) Follow the on-screen instructions to perform the initial SMC configuration.



Note

Note

Configuring the Web Portal Server is optional and requires an extra license.

- 6) Log on to the Management Client by using the shortcut icon created during the installation.
- 7) When prompted, accept the SD-WAN Manager certificate, then install the SMC server licenses.
- 8) (Optional) Install the Management Client on additional computers.
   You can also use alternative methods to access the Management Client, such as through the SMC Web Access feature or Java Web Start. For more information, see the installation guide.



Java Web Start is only supported in SMC version 6.7 or lower.

### 6. Define engine elements

Use the Management Client to configure engine elements, then export the initial configuration.

These steps describe the basic process for creating Single Engine, Single IPS, and Single Layer 2 Engine elements. For cluster or virtual elements, see the installation guide.

### Steps

 Go to https://stonesoftlicenses.forcepoint.com, then generate and download the license files for the engines.



Note

#### Note

Each engine requires a separate license. If you use the Plug and Play configuration method, you do not need to create the licenses manually.

- 2) Select ≡ Menu > System Tools > Install Licenses.
- 3) In the dialog box that opens, select one or more license files to install, then click Install.
- 4) Add the Secure SD-WAN Engine.
  - a) Select 🌣 Configuration.
  - b) Right-click Secure SD-WAN Engines, select New, then select the type of engine.
  - c) Enter the name and Log Server information, then configure other options as needed.
- 5) Add two or more interfaces.
  - a) Select Interfaces, click Add, then select the type of interface (typically Physical).
  - b) Configure the interface properties, then click OK.



#### Note

Depending on the Secure SD-WAN appliance model, you might need to configure additional interfaces such as wireless interfaces, modem interfaces, or an integrated switch. See the installation guide and the hardware guide for your model.

6) Add an IP address for each non-wireless interface.

#### Note

You cannot add an IP address for modem interfaces. Modem interfaces use DHCP to retrieve an IP address.

a) Right-click the interface, then select New > IPv4 Address or New > IPv6 Address.

- b) Configure the IP address settings, then click OK.
- c) Save your changes.
- 7) If your Secure SD-WAN appliance has a wireless interface, add an IP address to the interface.
  - a) Right-click the wireless interface, then select New SSID Interface.
  - b) Configure the interface settings.
  - c) Right-click the SSID interface, then select New > IPv4 Address or New > IPv6 Address.
  - d) Configure the IP address settings, then click **OK**.
  - e) Save your changes.
- 8) If your Secure SD-WAN appliance has an integrated switch, add an IP address to the port group interface.
  - a) Right-click the switch, then select New Port Group Interface.
  - b) Configure the interface settings.
  - c) Right-click the port group interface, then select New > IPv4 Address or New > IPv6 Address.
  - d) Configure the IP address settings, then click OK.
  - e) Save your changes.
- 9) Configure routing.
- **10)** Save the initial configuration.
  - a) Select **# Home**.
  - b) Right-click the engine, then select Configuration > Save Initial Configuration.

- c) Depending on your method, configure additional information.
  - Automatic Select the time zone and keyboard layout, click Save As in the USB Drive Installation section, then save the configuration to the root directory of a USB drive.
  - Secure SD-WAN Configuration Wizard Make note of the one-time password, the Management Server IP address, and the Management Server certificate fingerprint. Click View Details to view this information.
  - Plug and Play (Single Engines only) Select the time zone and keyboard layout, then click Upload in the Installation Cloud section.

Note

There are more considerations when selecting Plug and Play. For example, both the SMC and the engines must be registered for Plug and Play configuration before you configure the engines. See Knowledge Base article 9662.

d) Click OK.

# 7. Install and configure Secure SD-WAN engines

Prepare the Secure SD-WAN appliance, then import the initial configuration.

#### Tip

The software is pre-installed on the Secure SD-WAN appliances. Do not reinstall the software unless instructed to do so by Forcepoint support.

### Steps

- 1) Connect a computer or laptop to the Secure SD-WAN appliance.
  - For Plug and Play configuration, Automatic configuration, or configuration using the Secure SD-WAN Configuration Wizard on the command line, connect a serial cable to the Secure SD-WAN appliance.
  - For configuration using the Secure SD-WAN Configuration Wizard in a web browser, connect an Ethernet cable from the client device to physical port eth0\_1 on the Secure SD-WAN appliance. If the Secure SD-WAN appliance does not have a port eth0\_1, use port eth1\_0. If using non-modular interfaces, use port eth1.

- If you connected a serial cable to the Secure SD-WAN appliance, use a terminal console program to connect to the Secure SD-WAN appliance with these settings:
  - **Bits per second** 115,200
  - Data bits 8
  - Parity None
  - Stop bits 1.



Note

The serial console port speed is 115,200 bps in most Secure SD-WAN appliances. The speed is 9600 bps in older Secure SD-WAN appliance models. See the hardware guide for your Secure SD-WAN appliance model for more information.

3) Apply the initial configuration.

Method	Task	
Automatic	Insert the USB drive, then turn on the Secure SD-WAN appliance. The Secure SD-WAN appliance applies the initial configuration that is saved on the USB drive.	
Secure SD-WAN Configuration Wizard on the command line	<ol> <li>Turn on the Secure SD-WAN appliance.</li> <li>If you exported the initial configuration to a USB drive, start the Secure SD-WAN Configuration Wizard, then insert the USB drive.</li> </ol>	
	Note On some Secure SD-WAN appliance models, the Secure SD-WAN Configuration Wizard starts automatically. For more information about the Secure SD-WAN Configuration Wizard, see the installation guide.	
	3) Follow the on-screen instructions to complete the configuration.	
Secure SD-WAN Configuration Wizard in a web browser	<ol> <li>Turn on the Secure SD-WAN appliance.</li> <li>On the client device, open a web browser, then connect to https://169.254.169.169.</li> <li>When offered a web browser client certificate, accept the certificate.</li> <li>Follow the on-screen instructions to complete the configuration.</li> </ol>	
Plug and Play	Turn on the Secure SD-WAN appliance. The Secure SD-WAN appliance connects to the Installation Server, then applies the initial configuration.	

### 8. Upgrade the engine

Upgrade the software for a single engine to the latest version.

#### Steps

- 1) Go to https://support.forcepoint.com.
- 2) On the Downloads page, click All Downloads, then browse to the Network Security section.
- 3) Download the engine upgrade file, sg\_engine\_version\_platform.zip.
- 4) Import the engine upgrade file.
  - a) In the Management Client, select = Menu > File > Import > Import Engine Upgrades.
  - b) Select the engine upgrade file, then click Import.
- 5) Apply the upgrade.
  - a) Select **# Home**.
  - b) Right-click the node, then select Upgrade Software or Configuration > Upgrade Software.
  - c) Select the operation to perform.
    - Remote Upgrade (transfer + activate) Installs the upgrade, then restarts the node with the new software version.
    - Remote Upgrade (transfer) Installs the upgrade without immediately restarting the node. The node operates with the currently installed version.
    - **Remote Upgrade (activate)** Restarts the node, then activates the new software version.
  - d) Select the engine upgrade file, then click OK.
- 6) After the upgrade finishes, refresh the engine policy.

### 9. Perform post-setup tasks

We recommend performing these post-setup tasks; see the product guide.

### Steps

- 1) Configure the policy and routing for the engine.
- 2) Set up accounts for administrators.
- 3) Schedule configuration backups at regular intervals.

© 2024 Forcepoint Forcepoint and the FORCEPOINT logo are trademarks of Forcepoint. All other trademarks used in this document are the property of their respective owners. Published 18 January 2024