

# Forcepoint

## Forcepoint Data Classification

Powered by Getvisibility

Removing Data Classification

**Forcepoint**

Report

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# Introduction

This document will give a basic approach to how customer can remove Forcepoint Data Classification if needed.

## Prerequisites

### Rollback Plan

- Rollback Considerations
- Rollback Criteria
- Rollback Risks
- Rollback Verification Procedure & roles and assumptions

Once the rollback plan is finalised execute the below steps to remove Forcepoint Data Classification:

## Decommissioning Infrastructure

Data Classification services run upon a Kubernetes cluster which is managed and maintained by the end customer. The cluster is updated and maintained by our cloud-based Rancher Manager.

To decommission the infrastructure, the Kubernetes nodes can be stopped and deleted. refer to [Kubernetes Documentation](#) for further details on how to complete this.

To remove or decommission the servers which hosted the Kubernetes cluster, refer to your virtual infrastructure documentation.

Removing the registration of your Kubernetes cluster in Rancher, contact [support.forcepoint.com](mailto:support.forcepoint.com), our support team can delete this on your behalf.

## Uninstalling the Agent

If you have the agent installed on multiple Windows endpoints and need to uninstall an application on a given endpoint, you can use Group Policy Object (GPO) or System Center Configuration Manager (SCCM) to do so.

- To uninstall the agent using GPO, refer to the following Microsoft [Use Group Policy to remotely install software - Windows Server](#).
- To uninstall the agent using SCCM, refer to the following Microsoft [Uninstall applications - Configuration Manager](#).

## Removing Forcepoint Data Classification Labels

### Removing file metadata labels

Data Classification agent has a command line interface for interacting with the agent software and performing multiple tasks, operations and allows for being used in a programmable environment such as scripts and automation tools.

### Preparing a PowerShell CMDlet's

To remove the metadata tags and visual labels including headers, footers and watermarks, the admin of the system needs to call the agent's command line interface.

To create a set of PowerShell CMDlet's, refer to our product documentation. Alternatively, open a support ticket by emailing [support.forcepoint.com](mailto:support.forcepoint.com). Our support team can help create a set of PowerShell commands to remove tags from files at scale.

**Risks and considerations**

Running label removing exercise at scale over all the files, due to its volume, has technological risks associated with it. If an admin of the system runs these commands locally at each individual machine, there is a risk and user will terminate their logon session before the completion of the task. To minimise the risks during this exercise, we recommend first preparing lists of files that need to be de-labelled. The list of files that have been labelled by the agent, can be found in the agent activity logs. To generate the agent activity log, refer to the product documentation.

**NOTE:** Outlook Classification Header & Footer:-It is not possible to remove the header and footer appended to an email sent previously.

For any guidance, open a support ticket by emailing [support.forcepoint.com](mailto:support.forcepoint.com). Our support team will be more than happy to be of any assistance.



[forcepoint.com/contact](https://forcepoint.com/contact)

## About Forcepoint

Forcepoint is the leading user and data protection cybersecurity company, entrusted to safeguard organizations while driving digital transformation and growth. Forcepoint's humanly attuned solutions adapt in real-time to how people interact with data, providing secure access while enabling employees to create value. Based in Austin, Texas, Forcepoint creates safe, trusted environments for thousands of customers worldwide.